

IEI-ANCHOR PENSIONS IN Q4 2017

“Growth is never by mere chance; it is the result of forces working together” – those are the words of *James Penney*. If you have been reading our newsletters from the first quarter, you’ll agree that IEI-Anchor Pensions has grown in the year 2017 more than ever before, all thanks to our wonderful Board of Directors, Management team, Members of Staff and YOU our esteem client; your trust in us has helped us to come this far.

Within January and December 2017, our RSA unit price has increased by over 70% from 1.9738 to 2.1987 while Retiree unit price increased from 2.0151 to 2.5343. Also, a record of approximately 900 Benefit Claims have been processed and paid in the year 2017.

In constant effort to further enhance the quality of service and customer satisfaction, every department of the organization has been strengthened by the employment of new staff including Customer Service, Operations, Compliance, Business Development & Strategy amongst others.

2017 for us at IEI-Anchor Pensions is the year for awards as we won notable awards in the pensions industry at every quarter of the year with the latest coming from NAIPCO as the **Fastest Growing PFA in Nigeria**.

We also participated in the PFA sports competition and won medal in tennis.



PENCOM DESK

The regulatory body, PENCOM has released a guideline concerning AVC. Here is the summary of the guideline.

1. Withdrawals from VC account is limited to once every 2 years.
2. Taxes will be deducted on any income earned if withdrawn within 5 years.
3. Total withdrawal from VC account is limited to 50% while the balance of 50% must be kept augmenting contributor's retirement benefit.



IEI-Anchor Mobile App

You can now access your RSA 24/7 using our mobile app.

Simply visit www.ieianchorpensions.com and download the mobile app or go to Playstore, IOS store or Windows store and search for IEI ANCHOR PENSIONS, install and sign in with your RSA PIN as your username and password provided on your RSA certificate and never worry about monitoring your RSA funds again!

WE HAVE THE APP-BILITY!



...Retire Happy!

Download from store



CUSTOMER SERVICE WEEK 2017

Customer Service Week is an international celebration of the importance of customer service and of the people who serve and support customers daily. IEI-Anchor Pensions joined the rest of the world in celebrating you our customers in a grand style during the CSW2017.

Not only did we give as many customers that visited our offices Nationwide a good treat during this period, IEI-Anchor Pensions is the only PFA in Nigeria to use the opportunity of the Customer Service Week to give back to the society by championing a campaign to create awareness for HEPATITIS. We didn't stop at just creating awareness, but our customers in Lagos and Abuja enjoyed FREE medical check for Hepatitis throughout this period.

UPCOMING CUSTOMER & RETIREE FORUM IN JANUARY 2018.

- FCT
For info call 08095353116.
- Lagos
For info call 08095352155

WHO IS SANTA?

Santa Claus, also known as **Father Christmas** or simply **Santa** is a legendary figure originating from Western Christian culture who is said to bring gifts to the homes of well-behaved ("good" or "nice") children on Christmas Eve (24 December) and the early morning hours of Christmas Day (25 December).
If you're privileged to meet Santa this season, what would you ask him???



Merry Christmas & Happy New Year 2018 in advance!

PHOTO SPEAKS



#CSW2017 CULTURAL DAY